

# WELCOME



160 YEARS

**Ian McDermott, Chief Executive**  
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**Eamonn Hughes,**  
**Chief Financial Officer**  
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# THAMESMEAD: LONDON'S NEW TOWN



160 YEARS

**John Lewis**

Executive Director Thamesmead  
and Group Lead for Placemaking



# STEWARDSHIP & PLACEMAKING



# LOCALLY CONNECTED: CODESIGN & COMMUNITY



# SUSTAINABILITY & SOCIAL IMPACT



# NEW HOMES



## John Lewis

Executive Director Thamesmead and Group Lead for Placemaking

[John.Lewis@peabody.org.uk](mailto:John.Lewis@peabody.org.uk)





**BREAK**

# CREATING A SUSTAINABLE FUTURE



160 YEARS

**Richard Ellis**  
Director of Sustainability



# WHERE WE ARE

- RITTERWALD awarded the Certified Sustainable Housing Label 2022 Frontrunner Status
- First streamlined energy and carbon report for Peabody and second for Catalyst
- Open Spaces Strategy



## Peabody

73.6%  
of our properties are  
EPC C or higher

12.2%  
of our properties are  
EPC B or higher

## Catalyst

78.7%  
of our properties are  
EPC C or higher

11%  
of our properties are  
EPC B or higher

## Combined for the group

72.57  
Average SAP

73  
Target for the end of the year

# WHAT ARE WE DOING



# WHERE DO WE WANT TO BE

- Improve energy efficiency of existing homes
- Whole life carbon assessments on new schemes
- Dynamic energy management
- Improve biodiversity
- Engaged Customer and Colleague

Net Zero carbon on our day to day business activities by

2030

Net zero carbon on our rented stock by

2050

(average EPC B)



**Richard Ellis**

Director of Sustainability

[Richard.Ellis@Peabody.org.uk](mailto:Richard.Ellis@Peabody.org.uk)

# GETTING CONNECTED: DIGITAL, DATA AND A LOCAL FOCUS

**Sarah Thomas**  
Chief Operating Officer



# OPTIMISE BENEFITS OF SCALE WHILST BUILDING LOCAL TRUST

- Digital Offer
- Locality Model
- Data-led





# DIGITAL OFFER

Providing simple and easy access to our services through our digital offer.

- Customer Benefits
- Business Benefits
- My Peabody
- The Future



# LOCALITY MODEL

- 5 Managing Directors – lead on value for money, investment, performance and stakeholders.
- Move from 1,000 to 550 homes per Peabody customer representative

- Highly knowledgeable, local teams accountable for exceptional service and results for our customers.



# DATA-LED

- Data-led approach to targeting investment, improving efficiency and efficacy
- Empowered local teams with real life, real time knowledge
- Data at the fingertips for quick decision-making



**Sarah Thomas**

Chief Operating Officer

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# BUILDING AND SUPPORTING COMMUNITIES



160 YEARS

**Sahil Khan**  
Director of Community Strategy,  
Partnerships & Funding



# HELPING PEOPLE FLOURISH



# TACKLING POVERTY AND INEQUALITY



# EMBEDDING WELLBEING





# CO-CREATION



# LOCAL ACTIVITIES AND PROJECT



**Sahil Khan**

Director of Community Strategy, Partnerships & Funding

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